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Applicability

The information in this document applies to:

- **SafeNet Authentication Client (SAC) Typical installation mode** - SafeNet Authentication Client is public key infrastructure (PKI) middleware that manages Gemalto’s tokens and smart cards.

- **SafeNet Authentication Client (SAC) Customized SafeNet Minidriver Profile** - SafeNet Minidriver based package, uses Microsoft Smart Card Base Cryptographic Provider to manage Gemalto’s Smart Cards and USB Tokens.

Environment

The integration environment that was used in this document is based on the following software versions:

- **SafeNet Authentication Client (SAC)** – 10.6 Post GA
- **SafeNet MiniDriver** – 10. 2 Post GA
- **HP t310** - Teradici Tera2 PCoIP Zero Client Firmware 6.1.0
- **VMWare Horizon 7**

Validated and Supported Devices

SAC 10.6 was validated with the following devices:

- SafeNet eToken 5110 GA
- SafeNet eToken 5110 FIPS
- Gemalto IDPrime MD 830 L2 Rev B
- Gemalto IDPrime MD 840 Rev B
- Gemalto IDCore 30B
- Gemalto IDPrime .NET V3 Smart Card
Validated Use Cases

Smart Card /Tokens Enrolled with Smart Card User Certificate from Microsoft CA

Validated Use Cases using HP t310 with Teradici firmware 6.1:

- VMware Horizon 7 Smart Card authentication
- Smart Card Log into a Published Win 7 x32 virtual machine (using PCoIP protocol).

SAC Results

The following devices passed the above tests using SAC installed on Published Win 7 x32:

- SafeNet eToken 5110 GA
- SafeNet eToken 5110 FIPS
- Gemalto IDPrime MD 830 Rev B L2
- Gemalto IDCore 30B
- Gemalto IDPrime MD 840 Rev B

SafeNet MiniDriver Package Results

The following devices passed the above tests using SafeNet MiniDriver installed on Published Win 7 x32:

- Gemalto IDPrime MD 830 Rev B L2
- Gemalto IDPrime MD 840 Rev B
- Gemalto IDPrime .NET V3 Smart Card
Support Contacts

If you encounter a problem while installing, registering, or operating this product, please make sure that you have read the documentation. If you cannot resolve the issue, contact your supplier or Gemalto Customer Support. Gemalto Customer Support operates 24 hours a day, 7 days a week. Your level of access to this service is governed by the support plan arrangements made between Gemalto and your organization. Please consult this support plan for further information about your entitlements, including the hours when telephone support is available to you.

<table>
<thead>
<tr>
<th>Contact Method</th>
<th>Contact Information</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Address</strong></td>
<td>Gemalto</td>
</tr>
<tr>
<td></td>
<td>4690 Millennium Drive</td>
</tr>
<tr>
<td></td>
<td>Belcamp, Maryland 21017 USA</td>
</tr>
<tr>
<td><strong>Phone</strong></td>
<td>United States 1-800-545-6608</td>
</tr>
<tr>
<td></td>
<td>International 1-410-931-7520</td>
</tr>
<tr>
<td><strong>Technical Support</strong></td>
<td><a href="https://serviceportal.safenet-inc.com">https://serviceportal.safenet-inc.com</a></td>
</tr>
<tr>
<td>Customer Portal</td>
<td>Existing customers with a Technical Support Customer Portal account can log in to manage incidents, get the latest software upgrades, and access the Gemalto Knowledge Base.</td>
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