

# SafeNet Authentication Client Compatibility Guide

Using SafeNet Authentication Client CBA for MyID

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## Third-Party Software Acknowledgement

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This document is intended to help users of Gemalto products when working with third-party software, such as MyID.

Material from third-party software is being used solely for the purpose of making instructions clear. Screen images and content obtained from third-party software will be acknowledged as such.

## Applicability

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The information in this document applies to:

- **SafeNet Authentication Client (SAC)**—SafeNet Authentication Client is the middleware that manages SafeNet's tokens.
- **MyID**

## Environment

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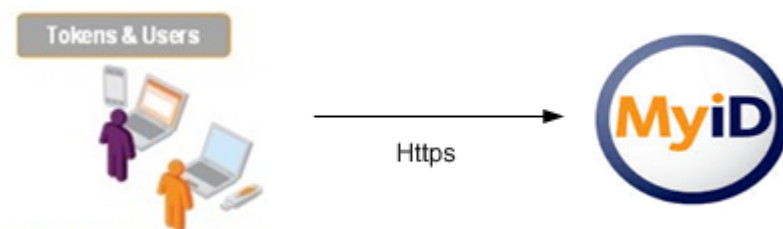
The integration environment that was used in this document is based on the following software versions:

- **SafeNet Authentication Client (SAC)**—Version 9.0.43
- **MyIDServer**—Version 10.4
- **MyID Desktop Client**—Version 1.6.1000.2

## CBA Flow using SAC

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The diagram below illustrates the flow of certificate-based authentication:



1. A certified domain user attempts to connect to the MyID server using MyID desktop client application. The user inserts the SafeNet token on which his certificate resides, and, when prompted, enters the token password.
2. After successful authentication, the user is logged in to MyID desktop client application.

## Tested Tokens

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SafeNet Authentication Client (SAC) supports a number of tokens and smart cards that can be used as a second authentication factor for users authenticating through MyID.

### Certificate-based USB tokens

- SafeNet eToken PRO Java 72K
- SafeNet eToken 5100 mask 9.18

### Smart Cards

- SafeNet eToken PRO java Smartcard mask 9.18
- SafeNet eToken 4100 mask 9.18

### Certificate-based Hybrid USB Tokens

- SafeNet eToken 7300 mask 9.18

## Usage Scenarios

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The following usage scenarios are applied:

- Smart card login to Windows machine
- Issue card and enrollment
- Smart card login to MyID desktop client
- Cancel card

## Compatibility Testing Results

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### Windows 7 x32 with MyID Desktop Client v1.6.1000.2

Usage	Windows Smart Card login	Issue Card and Enrollment	Smart Card Login to MyID Desktop Client	Cancel Card
SafeNet eToken PRO Java 72K	Yes	Yes	Yes	Yes
SafeNet eToken 5100 Mask 9.18	Yes	Yes	Yes	Yes
Smart card SafeNet eToken PRO java Smartcard mask 9.18	Yes	Yes	Yes	Yes
Smart card SafeNet eToken 4100 Mask 9.18	Yes	Yes	Yes	Yes
SafeNet eToken 7300 mask 9.18	Yes	Yes	Yes	Yes
SafeNet eToken PRO Java 72K	Yes	Yes	Yes	Yes

# Support Contacts

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If you encounter a problem while installing, registering, or operating this product, please make sure that you have read the documentation. If you cannot resolve the issue, contact your supplier or Gemalto Customer Support. Gemalto Customer Support operates 24 hours a day, 7 days a week. Your level of access to this service is governed by the support plan arrangements made between Gemalto and your organization. Please consult this support plan for further information about your entitlements, including the hours when telephone support is available to you.

Contact Method	Contact Information	
<b>Address</b>	Gemalto, Inc. 4690 Millennium Drive Belcamp, Maryland 21017 USA	
<b>Phone</b>	United States	1-800-545-6608
	International	1-410-931-7520
<b>Technical Support Customer Portal</b>	<a href="https://serviceportal.safenet-inc.com">https://serviceportal.safenet-inc.com</a> Existing customers with a Technical Support Customer Portal account can log in to manage incidents, get the latest software upgrades, and access the Gemalto Knowledge Base.	