

Horizon Youth Care and Education Enhances Security and Convenience with SafeNet Trusted Access

Background

To effectively serve troubled youth and their families, employees at Horizon Youth Care and Education need timely access to the best information. However, they also have an obligation to keep sensitive client information private. Horizon Youth Care and Education turned to their existing ICT provider WebLimits to deploy Thales (formerly Gemalto) SafeNet Trusted Access (formerly SafeNet Authentication Service - SAS Cloud) to help secure employee remote access.

Challenge

To meet their charters, the professionals at Horizon have to gain timely access to information, whether they're out in the field or in the office. At the same time, the organization needs to safeguard sensitive payment information so they stay compliant with relevant policies and mandates.

Solution

With Thales SafeNet Trusted Access, Horizon's IT team found a flexible, easy-to-use platform that could offer strong access controls—and efficiently support the authentication demands of more than 1,000 mobile professionals.

Benefit

Thales and WebLimits delivered the capabilities that helped maximize the productivity of its field personnel. By delivering the complete, easy-to-implement capabilities they needed in a cloud-based platform, Thales helped the IT team reduce ongoing costs and administrative efforts.



“ As the IT manager, it is my job to make sure our employees get fast access to data—while also ensuring this information is always protected. With Safenet Authentication Service, we found an intuitive, flexible solution that helps us be successful. The solution is easy to manage and easy to use, and helped us reduce our ongoing costs.”

– Debby Kriesels, IT Manager, Horizon Youth Care and EducationCompany.

The Solution

After researching alternatives, the decision makers at Horizon chose to move forward with SafeNet Trusted Access. SafeNet Trusted Access delivers fully automated, strong authentication capabilities, and it provides Horizon with flexible token options, which will help the foundation address its evolving requirements in the years ahead. Currently, more than 1,000 employees are relying on SafeNet Trusted Access. As part of the process of distributing new laptops to its mobile workforce, Thales authentication solutions will be rolled out to an increasing number of employees over time.

The Business Need

In working with troubled youth and their families, many Horizon employees are constantly out in the field. To deliver prompt, effective services to their constituents, it is vital that these employees get convenient, timely access to a range of information, including case histories, treatment resources, reference materials through the care application (Care4). While easy access is critical, so is security. The information entrusted to Horizon employees is highly sensitive, and the organization is focused on keeping this information secure. Further, the organization also needs to comply with NEN 7510, a standard published by the Dutch Standards Institute. The standard underscores the importance of logging access to sensitive medical and patient data, and to tracking who accesses the data.

As a result, providing strong access controls was critical. However, in the past, the organization had been using authentication technologies that were expensive, and that were cumbersome for users, so the IT team began to look for a new solution.

The Benefits

By adopting Thales solutions, Horizon was able to realize several critical advantages:

- **Ease of use.** Given the high-stakes nature of Horizon staff's ongoing responsibilities and activities, it was vital that any new authentication mechanisms introduced minimal disruption and inconvenience. With Thales, users could continue to work with the same interfaces to which they were accustomed, and with minimal change to existing login processes, so no retraining would be required.
- **Seamless implementation.** With their flexibility and standards adherence, Thales solutions were easy and non-disruptive to implement in Horizon's environment. For example, the solution offered efficient integration with their Citrix environment.

- **Compliance.** By delivering strong authentication capabilities and centralized visibility and control over user tokens and access, Thales solutions helped Horizon establish and sustain compliance with security policies for user authentication and with NEN 7510 standards.
- **Optimal value.** Through their combination of cost effectiveness as well as streamlined implementation and use, Thales solutions offered Horizon the most value for its investments. The solution automates a range of administration tasks, drastically reducing IT administration effort. SafeNet Trusted Access also features self-service portals that allow users to manage tokens on their own, reducing help desk calls and support costs.

About WebLimits

WebLimits is an IT Security specialist since 2002. WebLimits offers besides Two-Factor Authentication solutions for Web, E-mail and Data Security, Anti-Virus, Firewalls and Mobile Device Management. WebLimits has their own support desk in order to provide top service for their clients.

About Thales's SafeNet Access Management and Authentication Solutions

Thales's industry-leading Access Management and Authentication solutions let enterprises centrally manage and secure access to enterprise IT, web and cloud-based applications. Utilizing policy-based SSO and universal authentication methods, enterprises can effectively prevent breaches, migrate to the cloud securely and simplify regulatory compliance.

About Thales

The people you rely on to protect your privacy rely on Thales to protect their data. When it comes to data security, organizations are faced with an increasing number of decisive moments. Whether the moment is building an encryption strategy, moving to the cloud, or meeting compliance mandates, you can rely on Thales to secure your digital transformation.

Decisive technology for decisive moments.